

**Kiveton Park Medical Practice
Patient Participation Group
Wednesday 15th September 2021**

Attending: Keith Emsden, Alicia Higgins, Helen Greer-Waring, Barry Winterbottom, Marsha Raynes, Becky Clowes, Judith Singelton, Tony Cowgill, Megan Green, Katrina Fletcher, Deborah Hickin, Dorothy Bradley, Caroline Ogden

Apologies: Jean Hirst

1. Welcome and Apologies:

Keith welcomed everyone back to the meeting after the Coronavirus Pandemic. He also thanked all the staff at the surgery for their hard work throughout the pandemic on behalf of the group and the community. He praised the telephone appointments and the vaccination programme.

Keith has also sent cards to both Dr Reid and Dr Tooth, who both retired during the pandemic, on behalf of the PPG. Dr Reid thanked the group for all their work.

2. Minutes and Approval

The minutes from the February 2020 meeting were approved.
The group also agreed the next AGM will be held March 2022.

3. Matters Arising

All matters arising are covered in the agenda.

4. News from the Surgery

Marsha updated the group on the news from the surgery over the past 19 months. The surgery kept the staff working in throughout the pandemic and the surgery has had its doors open for patients since last October. Throughout the pandemic there have been a lot of telephone appointments. The surgery has also been running the HOT hub and the COVID centre.

Over 4 surgeries there over 60,000 vaccinations given to patients and the surgery are hoping to start giving the COVID boosters out in the next couple of weeks for those eligible for them.

There have been numerous staff changes, including new doctor, ANP and Physicians Associate. Dr Turner is currently on maternity leave and is temporarily replaced by Dr Evans. Recently, the surgery has been receiving a lot of negative feedback on Facebook which has been having a negative effect on the staff. People's expectations of the surgery are much higher than what is possible. The staff have been told to ignore the comments going on Facebook.

5. PCN – Tony

Tony is the social prescriber for the surgery and his role includes helping to support patients with non-medicinal issues, mainly more social issues such as financial, loneliness, relationships etc. There have been several activities happening throughout the community. Tony's role is also educating and enabling patients to look after their own health. Megan and Becky from the surgery are care coordinators.

6. Bereavement – Judith

Judith has been supporting people who have been bereaved. She read a piece of poetry she had written. Judith helped set up the walking group in the community which has helped so many people throughout our community and she told the group how many friendships had been made from the group.

Judith also told the group how her and her grandchildren decided to start doing things for other people and managed to raise £2000 for St Lukes and Rotherham Hospice.

7. Treasurer's Report

The balance is £274.38.

8. Topics for Future Meetings

Keith reminded the group of some of the topics the guest speakers have given over the past few years and told the group any suggestions to let himself or Marsha know.

The new GPs giving a speech was suggested and the local pharmacy was also suggested.

9. Any Other Business

From 2nd November the Youth Clinic will be starting on Mondays and Wednesdays 1530-1700. Under 18s are welcome to come along and have a drink and a chat. Open to students at Wales, Aston and Dinnington.

There is also an online class looking at live, strength and balance on 29/09/2021 at 1pm.

10. Next Meeting is on 20th October 2021.

The meeting closed at 7pm.